



HERTFORDSHIRE WASTE PARTNERSHIP

**MEMBERS' GROUP
26th April 2010**

Item 6: HWP Performance Indicators - Update

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1 Purpose of Report

- 1.1 To present the latest set of performance indicators for the Hertfordshire Waste Partnership.
- 1.2 The data presented below is a summary of each of the performance indicators. Further information can be found in the appendices including definitions and relevant background to each indicator. Confirmed results are used for quarters 1 and 2. Provisional results are used for quarter 3 with projected results for quarter 4.

2 Background

- 2.1 Based on confirmed, provisional and projected results the table below details anticipated changes to recycled, composted and residual waste tonnages during 2009/10.

CATEGORY	2008/09	Change	2009/10
RECYCLING	118,509	-3445	115,064
COMPOSTING	111,009	+ 5190	116,199
RESIDUALS	293,334	-22,815	270,519
TOTALS...	522,853	- 21,070	501,783
RECYCLING RATE	43.9%	+2.3%	46.2%

NB – as of 08.04.10

- 2.2 As we can see from the table recycling and composting together has seen a small increase. However, the figures also indicate that 2009/10 will see another significant reduction in residual tonnages as the effects of the recent recession.
- 2.3 Based on the latest numbers the 'gap' in performance between where the HWP is now and 50% recycling by March 2013 is 19,650 tonnes. To put this in context the 'gap' as of the end of March 2009 was 32,560 tonnes which demonstrates the progress made over the last 12 months, albeit largely down to the reduction in residual wastes.

3 Performance Indicator Summary

HWP PI	Commentary
PI 1 Percentage of Household Waste Recycled	(3) Recycling and composting performance has improved during 2009/10, but is mainly as a result of the further significant reductions in residual waste. Quarterly results shown in paragraph 3.1.3.
PI 2a Residual Household Waste Per Household	(3) Residual wastes during 2009/10 are projected to decline by approx. 22,800 tonnes and as a result residual waste levels are at an historic low having declined by over 59,000 tonnes during the last 2 years. Figures for quarter 4 indicate that the rate of decline may be slowing with East Herts District Council being the main exception due to the impact of their ARC rollout.
PI 2b Residual Household Waste Per Head	
PI 3 Different materials collected per household (kgs)	(2) Following discussion at the HoWG in March the reporting frequency for this PI has been amended to quarterly. Based on confirmed, provisional and projected results this PI's rating remains Amber indicating a deviance of <15% compared to the targets set for 2009/10.
PI 4 Percentage of municipal waste landfilled	(3) As noted above the continued decline in residual waste is helping to meet targets for the progressive reduction in the percentage of municipal waste sent to landfill.
PI 5 Value for Money	(3) The financial impact of HWP activities continues to generating savings and additional incomes which out weigh the costs of the Partnership unit.
PI 6 HWP Communications	2009/10 is establishing a baseline for this indicator. Consequently no comparisons with previous years are available.
PI 7 NI 195 Cleansing	Due to a change in definition following implementation of the new national indicator set 2009/10 will establish a baseline for this indicator. The data has been updated to include results from the tranche 2 inspections.

(1) >15% below target (2) <15% below target (3) on or above target

3.1 Indicator - HWP PI 1 (NI 192)

3.1.1 Title - Percentage of Household Waste Recycled & Composted

3.1.2 Reporting frequency – quarterly

3.1.3 Targets for the period 2010/11 to 2012/13 were agreed at the Heads of Waste group meeting in November and are as follows :-

2009/10 - 45.5% (revised upwards due to 2008/09 performance)
 2010/11 - 47.0%
 2011/12 - 48.6%
 2012/13 - 50.0%

Year / Quarter	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Final
2009/10	49.2%	48.1%	45.8%	40.8%	46.2%
2008/09	45.7%	46.4%	43.8%	39.2%	44.0%
Performance (3)	Based on confirmed, provisional and projected results the HWP is on course to achieve the revised recycling target for 2009/10.				

Data Sources: 2008/09 – Wastedataflow
 2009/10 – WMU Spreadsheet – Best Value Tonnages 2009-10 (as of 19.04.10)

3.1.4 A breakdown for each authority is shown in Appendix A.

3.2 Indicator - HWP PI 2a

3.2.1 Title - Residual Household Waste per Household

3.2.2 Reporting frequency – quarterly

3.2.3 Target for 2009/10 – 688kgs per household per annum

3.2.4 Results :-

Kgs Per household	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Final
2009/10	151.85	148.36	135.16	146.90	582.27
2008/09	173.95	161.40	148.88	157.12	637.75
Performance (3)	Based on confirmed, provisional and projected results the HWP is on course to achieve the residual household waste per household target for 2009/10.				

Data Sources: 2008/09 – Wastedataflow
 2009/10 – WMU Spreadsheet – Best Value Tonnages 2009-10 (as of 19.04.10)

3.2.5 A breakdown for each authority is shown in Appendix B.

- 3.2.6 At the HoWG meeting on the 5th November 2009 it was agreed that future residual waste targets would be aligned with those detailed in the East of England Plan. Therefore, subject to the current review of that plan, a target of reducing residual waste to 500kgs per household by March 2032 has been set. Targets for this indicator will be updated based on the evolution of the regional plan including intermediate targets.
- 3.2.7 In addition discussion at the March meeting also identified concerns over assessing recycling and residual wastes in isolation without some examination of overall waste levels under the context of consumption. Therefore in order to measure the HWP's efforts with respect to behavioural change as promoted each year by the WasteAware sub group it was felt important to introduce an additional measure.
- 3.2.8 This will be introduced in 2010/11 and will show total household waste per household on a quarterly basis. Long term success will be in the form of declining overall waste levels with an increasing proportion recycled and diverted from landfill. Targets will be set based on Hertfordshire's waste strategy review as well as any relevant revisions to regional or national strategies following the general election.

3.3 Indicator - HWP PI 2b

- 3.3.1 Title - Residual Household Waste per Head
- 3.3.2 Reporting frequency – quarterly
- 3.3.3 Target for 2009/10 – 300 kgs per head per annum
- 3.3.4 Results :-

Kgs Per head	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Final
2009/10	65.17	63.67	58.01	63.05	249.89
2008/09	74.57	69.71	64.30	67.86	276.45
Performance (3)	Based on confirmed, provisional and projected results the HWP is on course to achieve the residual household waste per head target for 2009/10.				

Data Sources - conversion of 'Per Household' data using official population figures for Herts.

- 3.3.5 As above it is proposed to align future targets of this indicator with those agreed as part of the Regional Spatial Strategy – see paragraph 3.2.6.

3.4 Indicator - HWP PI 3 (a-e)

3.4.1 Title - Recycling and Composting Materials collected per Household (kgs)

3.4.2 Reporting frequency – quarterly (amend at the HoWG – March 2010)

3.4.3 Target for 2009/10 – 425 kgs per head per annum

2009/10	Quarter 1			Quarter 2		
	Target	Actual	%age Variance	Target	Actual	%age Variance
Glass	16.76	14.10	-15.9% (1)	15.78	14.24	-9.8% (2)
Paper	33.17	20.75	-37.5% (1)	29.86	20.31	-31.5% (1)
Plastics	2.58	2.27	-12.0% (2)	2.59	2.29	-11.7% (2)
Cans	2.31	2.41	4.3% (3)	2.20	2.19	-0.2% (2)
Compost	71.61	71.05	-0.8% (2)	69.63	63.87	-7.6% (2)
Totals...	126.44	110.57	-12.55% (2)	120.06	102.80	-13.78% (2)

2009/10	Quarter 3			Quarter 4		
	Target	Actual	%age Variance	Target	Actual	%age Variance
Glass	14.48	12.68	-12.5% (2)	17.97	14.52	-19.2% (1)
Paper	29.79	21.20	-28.8% (1)	27.17	21.12	-22.3% (1)
Plastics	2.70	2.12	-21.5% (1)	3.12	2.23	-28.6% (1)
Cans	2.02	2.45	20.8% (3)	2.47	2.41	-2.4% (2)
Compost	47.30	51.16	8.2% (3)	31.46	37.13	18.0% (3)
Totals...	96.30	89.60	-6.96% (2)	82.19	77.40	-5.83% (2)

2009/10	Quarter 4				Key
	Target	Actual	%age Variance		
Glass	65	55.42	-14.7% (2)	(1)	RED – >15% below target
Paper	120	83.38	-30.5% (1)		
Plastics	11	8.91	-19.0% (1)	(2)	AMBER – <15% below target
Cans	9	9.46	5.1% (3)		
Compost	220	223.21	1.5% (3)	(3)	GREEN – on or above target
Totals...	425.00	380.38	-10.50% (2)		

2009/10 – WMU Spreadsheet – Best Value Tonnages 2009-10 (as of 13.03.10)

3.4.4 Remembering that provisional and projected figures are used for quarters 3 and 4 the results indicate that targets on a material by material basis have only partially been met as the effects of the recession continue to be reflected in the amount of paper collected for recycling. However, as noted above this has been compensated for during 2009/10 due to the proportionately bigger reduction in residual wastes.

3.5 Indicator - HWP PI 4

3.5.1 Title - Municipal waste land filled as a percentage

3.5.2 Reporting frequency – quarterly

3.5.3 Target for 2009/10 – 54%

3.5.4 Targets for the period to 2010/11 are as follows :-

2009/10 - 54% (source – LAA)
2010/11 - 49% (source – LAA2)

Year / Quarter	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Final
2009/10	49.5%	48.1%	50.4%	54.6%	50.5%
2008/09	50.7%	48.7%	51.1%	58.1%	52.0%
Performance (3)	Based on confirmed, provisional and projected results the HWP is on course to achieve the required reduction in the percentage of municipal waste sent to landfill				

Data Sources: 2008/09 – Wastedataflow
2009/10 – WMU Spreadsheet – Best Value Tonnages 2009-10 (as of 19.04.10)

3.6 Indicator - HWP PI 5

3.6.1 Title – Value for Money – reported quarterly.

3.6.2 Target – to achieve savings on an annual basis that out weigh the costs of the Partnership unit (jointly funded costs only).

3.6.3 Results – shown below is the last schedule approved by the HoWG in November 2009 :-

Date	Savings	2009/10	2010/11	2011/12
15.12.08	Paper Consortium	£1,648,502	£2,207,391	£1,506,529
04.08.09	Kitchen Caddies	£155,365	£0	£0
04.08.09	HEF Grant 2009/10	£8,000	£0	£0
04.08.09	Tesco Funding	£17,518	£0	£0
25.08.09	Hatfield House	£214	£0	£0
Sub Total...		£1.829m	£2.207m	£1.506m

Date	Costs	2009/10	2010/11	2011/12
4.6.09	Salary Costs	£94,000	£94,940	£95,889
04.08.09	WasteAware Costs	£40,000	£40,400	£40,804
Sub Total...		£134,000	£135,340	£136,693

(3) Net Savings	£1.695m	£2.072m	£1.369m
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3.6.4 The schedule has been updated to take into account changes in projected paper tonnages managed via the paper consortium. Further commentary detailed in Appendix E.

3.6.5 Projected savings attributable to the new Packaging Consortium will be incorporated into a revised PI monitoring report to be presented later in the year.

3.7 Indicator - HWP PI 6

3.7.1 Title – Hertfordshire Waste Partnership Communications

3.7.2 Reporting frequency – quarterly

3.7.3 Target – to increase the “ opportunities to see and hear” promotional material put out by the WasteAware subgroup.

3.7.4 Results – see schedule circulated separately.

3.8 Indicator - HWP P7

3.8.1 Title – (NI 195) Cleansing

3.8.2 Reporting frequency – every four months including April - July, August - November and December – March.

3.8.3 Targets – to be confirmed – 2009/10 being used to set the baseline.

3.8.4 Results – results for tranches 1 and 2 are shown in the tables below :-

2009/10 Tranche 1	NI 195a litter	NI 195b Detritus	NI 195c Graffiti	NI 195d Fly Posting
Broxbourne	6 (+1)	2 (-4)	0 (-3)	0 (0)
Dacorum	8 (0)	17 (+7)	8 (+4)	3 (+2)
East Herts	1 (-1)	7 (-5)	0 (-2)	0 (0)
Hertsmere	17 (-1)	37 (-3)	12 (+2)	2 (-1)
North Herts	7 (+1)	39 (-5)	3 (+1)	1 (+1)
St Albans	9 (0)	17 (+6)	8 (+8)	3 (+3)
Stevenage	2 (-2)	9 (+1)	2 (+1)	1 (+1)
Three Rivers	3 (-3)	14 (+3)	5 (-2)	3 (+2)
Watford	5 (0)	8 (-1)	7 (+1)	1 (0)
Welwyn	4 (-2)	4.5 (-1.5)	0 (-1)	0 (0)
Average	6.2 (-0.7)	15.45 (-0.25)	4.5 (+0.9)	1.4 (+0.8)

Data Source: Response from District Councils – November 2009

2009/10 Tranche 2	NI 195a litter	NI 195b Detritus	NI 195c Graffiti	NI 195d Fly Posting
Broxbourne	9 (+3)	17 (+15)	3 (+3)	1 (+1)
Dacorum	3 (-5)	6 (-11)	3 (-5)	0 (-3)
East Herts	2 (+1)	3 (-4)	1 (+1)	0 (0)
Hertsmere	17 (0)	28 (-9)	9 (-3)	2 (0)
North Herts	4 (-3)	19 (-20)	3 (0)	1 (0)
St Albans	16 (+7)	14 (-3)	0 (-8)	0 (-3)
Stevenage	4 (+2)	14 (+5)	1 (-1)	0 (-1)
Three Rivers	3 (0)	14 (0)	10 (+5)	3 (0)
Watford	6 (+1)	7 (-1)	5 (-2)	1 (0)
Welwyn	6 (+2)	7 (+2.5)	0 (0)	0 (0)
Average	7.0 (0.8)	12.9 (-2.6)	3.5 (-1.0)	0.8 (-0.6)

Data Source: Response from District Councils - January 2010

- 3.8.5 Lower figures represent better results whilst minus figures in brackets reflect improvements in performance since the last inspection. The figures indicate minor improvements with respect to detritus, graffiti and fly posting. However, there also appears to be a minor decline in standards when it comes to litter.
- 3.8.6 General improvements in performance in some districts are linked to the re-prioritisation of sweeping rounds based on feedback from team leaders and supervisors involved in previous inspections. This has shown up mostly in the results for NI 195 B but is also reflected in other elements of the indicator.
- 3.8.7 Drops in performance in some areas have been linked to excessive downtime with mechanical plant which coincided with the timing for tranche 2 inspections. These areas are expected to show improvement in tranche 3.
- 3.8.8 To support on going work in this area a number of constituent authorities have also agreed to conduct joint inspections on an annual basis to further align and moderate interpretations of the standard with a view to improving the consistency of the overall reporting.

4 RECOMMENDATIONS

- 4.1 That an updated PI report is presented to the Members group at their meeting on the 12th July 2010.

APPENDIX A

A PERFORMANCE INDICATOR DEFINITIONS

A.1 HWP 1 (NI 192) Percentage of Household Waste Recycled & Composted

A.1.1 *Reasons for including this measurement:* A national indicator. An historic measurement that has stood the test of time and rarely challenged by councils as unreliable. An indicator the community, councillors and officers recognise as a measurement of success of recycling / composting services. The indicator will measure the level of recycling performance as an aggregate of authorities within Hertfordshire.

A.1.2 Outcome: the outcome will reinforce partnership ownership of recycling performance across the County and will indicate whether the partnership is on course to achieve household waste targets detailed in the joint municipal waste management strategy.

A.1.3 The Joint Municipal Waste Management Strategy contains a target to recycle / compost 50% of household waste by 2012.

A.1.4 Following discussion at the HWP Directors' meeting in December 2008 an interim target of 42.5% was agreed for 2009/10. However, this target was achieved by March 2009.

A.1.5 In the absence of revised targets for the period to March 2013 a straight line projection indicates recycling targets of 45.5%, 47.0%, 48.6% and 50.0% by March 2010, March 2011, March 2012 and March 2013 respectively. NB – these targets were subsequently approved at the HoWG meeting on the 5th November 2009.

Authority	2009/10					2008/09				
	Qrt 1	Qrt 2	Qrt 3	Qrt 4	Total	Qrt 1	Qrt 2	Qrt 3	Qrt 4	Total
BBC	39.6	39.2	33.9	27.8	35.5	37.5	38.1	33.6	30.4	35.1
DBC	50.6	49.9	46.2	41.0	47.1	50.5	50.8	45.9	43.2	47.7
EHDC	39.6	37.7	44.9	44.3	41.4	39.7	39.1	33.9	25.4	34.8
HBC	45.3	39.8	40.2	30.3	39.2	45.8	40.6	41.3	30.0	39.7
NHDC	51.3	51.8	47.9	43.5	48.8	52.2	52.7	50.4	44.3	50.1
SADC	53.8	52.5	49.4	42.1	49.7	46.1	48.6	48.7	45.6	47.2
SBC	33.0	32.7	32.5	27.5	31.5	34.0	32.6	26.9	20.2	28.7
TRDC	52.7	51.9	48.8	43.0	49.3	53.0	51.6	48.3	43.7	49.38
WBC	44.4	41.8	35.1	37.7	40.0	44.0	42.5	39.2	35.6	40.5
WHBC	35.9	35.1	36.0	28.1	33.8	35.8	33.7	29.6	24.0	30.9
Herts CC	70.0	70.6	68.2	66.1	69.0	52.0	59.7	65.0	64.0	59.7
HWP	49.2	48.1	45.8	41.2	46.3	45.6	46.3	43.7	39.1	43.9

APPENDIX B

B.2 HWP 2a & b (NI 191) Residual Household Waste Per Household (kgs)

B.2.1 *Reasons for including this measurement.* A national indicator. An indicator that assists in monitoring the level of residual household waste sent to landfill. The indicator measures performance towards minimising waste to landfill.

B.2.2 Outcome: the outcome will reinforce partnership ownership of minimising residual waste across the County and will indicate whether the HWP is on course to achieve targets detailed in the joint municipal waste management strategy.

B.2.3 Target for 2009/10 (a) - 688kgs per household per annum
(b) - 300kgs per head per annum by 2010/11

B.2.4 Whilst the PI originally proposed was intended to be based on kilograms per household the narrative also included discussion around assessing tonnages on a per head basis in line with targets detailed in the JMWMS.

2009/10 Residual Waste Per Household Per Authority & Change Compared to 2008/09									
Authority	Q1	+/-	Q2	+/-	Q3	+/-	Q4	+/-	Total
Broxbourne	156	-13	154	-4	154	-3	156	2	-20
Dacorum	123	-4	122	+1	110	-9	128	3	-12
East Herts	159	-2	155	0	121	-34	120	-47	-36
Hertsmere	138	-2	145	-1	133	-2	151	-2	-6
North Herts	122	-8	115	-1	113	3	120	-2	-5
St Albans	109	-26	109	-14	108	-3	118	4	-43
Stevenage	164	-4	155	-7	140	-19	153	-17	-30
Three Rivers	121	-3	117	-5	118	-2	126	1	-11
Watford	130	-2	128	-3	125	-4	134	2	-10
Welwyn	174	-3	172	0	153	-16	180	-4	-20
Herts CC	15	-12	14	-6	11	-2	12	-2	-21
HWP	152	-21	148	-11	135	-13	147	-10	-45

APPENDIX C

C.3 HWP 3 (a-e) Recycling and Composting Materials collected per household (kgs)

C.3.1 Reasons for including this measurement: an indicator that assists in monitoring the level of a council's recycling performance. The 5 materials will enable each authority to assess the success of a particular style of collection for a specific material. Materials assessed in this measure include glass, paper, plastic, cans and compost (compost includes garden and kitchen wastes).

C.3.2 Outcome: Assist in identifying best practice; as well as under performance for a particular material. This will enable the partnership to better target resources and gives important success indicators to lower performers.

C.3.3 The reporting frequency for this PI was amended to quarterly following discussions at the Heads of Waste group in March 2010.

C.3.4 Targets for 2009/10 –

Glass - 65kgs / Organics - 220kgs / Paper - 120kgs / Cans - 9kgs / Plastics - 11kgs

C.3.5 Tonnages for quarters 1 – 4 have been circulated separately as Appendix C – Part 2.

APPENDIX D

D.4 HWP 4 (NI 193) Municipal Waste Landfilled as a Percentage

D.4.1 Reasons for including this measurement: A national indicator. An historic measurement. An indicator that assists in monitoring the level of municipal waste sent to landfill. The indicator measures performance towards minimising waste to landfill

D.4.2 Outcome: the outcome will reinforce the partnership ownership of reducing all types of municipal waste sent to landfill.

D.4.3 Reporting frequency – quarterly.

D.4.4 Target for 2009/10 – 54% (target for 2010/11 - 49% - source: LAA2)

Authority	MSW	Tonnage diverted	% Diverted	Tonnage Disposed	% Disposed
Broxbourne	39,533	13,146	33.25%	26,386	66.75%
Dacorum	59,473	25,854	43.47%	33,619	56.53%
East Herts	56,439	22,563	39.98%	33,876	60.02%
Hertsmere	41,097	14,903	36.26%	26,194	63.74%
North Herts	53,361	24,468	45.85%	28,893	54.15%
St Albans	50,953	25,260	49.58%	25,692	50.42%
Stevenage	34,366	10,058	29.27%	24,308	70.73%
Three Rivers	37,539	17,141	45.66%	20,399	54.34%
Watford	35,323	12,491	35.36%	22,833	64.64%
Welwyn	49,794	15,735	31.60%	34,059	68.40%
Herts CC	86,741	59,881	69.03%	26,860	30.97%
	544,620	241,501	44.34%	303,119	55.66%

APPENDIX E

E.5 HWP 5 – Hertfordshire Waste Partnership Value for Money

- E.5.1 Following discussion it was recognised due to the nature of the HWP work programme that it could be difficult to identify a traditional performance indicator that could be measured on an annual basis for which targets could be set.
- E.5.2 The changing nature of the HWP work programme means that issues are picked up and dealt with within a specific time frame. As issues are resolved the work programme moves on to identifying new problems and service developments that need to be tackled.
- E.5.3 The need for financial efficiency is a common theme running through all work streams. By their nature the financial issues at any given point in time will be temporary and dependent on the complexity of the host work stream being discussed. This makes annual comparisons based on the traditional PI approach difficult.
- E.5.4 As a consequence it was agreed that this performance indicator take the form of a log with supporting narrative against each entry. Primary responsibility for completing the log rests with the Heads of Waste group who decide which savings are genuinely derived through partnership working and which would have been realised anyway.
- E.5.5 Supporting narrative for the current entries is shown below. Narrative is only included for entries over £5000 in value as detailed below :-
- **HEF Grant.** Following an application made in March 2009 HEF finally agreed to award funding of £8000 to the HWP to support the WasteAware Co-ordinator's post in 2009/10. In turn this will allow existing HWP contributions to be re-organised to fund the purchase of additional merchandise in support of the 2009/10 WasteAware campaign.
 - **Kitchen Caddies.** Savings generated from the joint procurement exercise carried out during the summer of 2009. The revised savings figure takes into account the purchase of 30,000 kitchen caddies by Welwyn Hatfield.
 - **Paper Consortium.** Based on the staggered starts for entry into the consortium and prevailing tonnages at the time of letting the contract the breakdown in the schedule represents the anticipated additional income. Projections have been revised (downwards) based on recent trends and feedback from each constituent authority.
 - **Tescos Funding.** Following a series of meetings a total of £17,518 of 'in kind' funding was secured from Tesco's to support the 2009/10 WasteAware campaign. The funding was used to provide 9 road shows at various Tesco's stores throughout Hertfordshire, over 39,000 recipe cards, additional staff resource in the form of Tesco's demonstrators, poster advertising on TOMRA machines, the WasteAware Logo on the Tesco's website (store locator), and displays on Tesco community notice boards.

- **Salary Costs.** These are the projected salary costs presented to the HoWG at the meeting on the 4th June 2009. These figures do not include the costs of the Partnership Support Officer as this post is wholly funded by HCC.
- **WasteAware costs.** This a summary figure for the various activities undertaken by the WasteAware group as previously approved by the HoWG.

E.5.6 Once better data becomes available savings linked to the abandoned vehicle contract will also be included.

E.5.7 Packaging Consortium. The HWP has completed the procurement phase with the contract formally awarded at the Welwyn Hatfield cabinet meeting on the 8th December 2009. All 11 constituent authorities have committed tonnage to the new consortium with the total commitment now 34,200 tonnes with an anticipated financial benefit of approximately £561,000 per annum. The new consortium contract started in February 2010 with prices fixed for the first 2 years. However, the additional income accrued under this contract will not be entered into the log until discussions with each constituent authority have confirmed what tonnages are being committed compared to those identified as part of the procurement process.

APPENDIX F

F.6 HWP 6 – Hertfordshire Waste Partnership Communications

- F.6.1 Previously the HWP agreed to include a measure to assess the impact of the Partnership's communication efforts with chosen methods including advertising equivalency and the numbers of school talks.
- F.6.2 However, there were significant difficulties with obtaining advertising equivalency data from various constituent authorities.
- F.6.3 To address this and following a series of discussions the decision was taken to replace both of these measures with a performance indicator based on the number of 'Opportunities to See and Hear'.
- F.6.4 This approach is much more wide ranging than advertising equivalency and illustrates the depth and coverage of the current WasteAware campaign.
- F.6.5 Importantly the data is also much easier to provide with input now being received from all 11 authorities.
- F.6.6 The latest data available has been circulated separately.

APPENDIX G

G.7 HWP 7 – (NI 195) Cleansing

G.7.1 2008/09 was the first year of reporting for NI 195. Prior to this cleansing issues had been assessed via BV199 introduced as a new performance indicator in April 2003. Its purpose was to measure the impact of a combination of litter and detritus upon standards of local environmental quality across a range of different land use types and socio-demographic areas. This replaced the former assessment of cleanliness standards based solely upon the percentage of streets considered to be of a high or acceptable standard determined by reference to the degree of litter present at the time of inspection.

G.7.2 The inclusion of detritus into the inspection process was seen as the first stage of a comprehensive suite of measures to broaden assessment and now also includes fly-posting, graffiti and fly-tipping. This supports the notion that poorly maintained areas will continue to suffer from the blight of poor overall environmental quality perpetuating the cycle of decline unless remedial action is taken.

G.7.3 In April 2008 as part of the move to the new national indicator set the Department for Communities and Local Government announced that the issues covered by BV199 would be reported as NI 195 covering four elements – litter, detritus, graffiti and fly posting. The main differences between the indicators are :-

- Litter and detritus is reported as two separate elements, rather than combined.
- The seven point grading system, with intermediate grades has been retained, but the former BVPI B/C grade has been relabelled as B- to make the grading system more consistent.
- Authorities are also given credit for elements graded as B-, where standards fall just below satisfactory. This grade is now given a weighting of 0.5, whereas the former BVPI grade B/C and current NI 195 grades C, C- and D have a weighting of 1, thus giving recognition and reward where standards are near to satisfaction when calculating the overall scores.
- The definitions of housing land uses have been updated to reflect changing conditions including the impact of new planning policies, such as the 'right-to-buy' and a continuing increase in car ownership.
- The labels 'Primary' and 'Secondary' attached to retail and commercial areas have been changed to 'Main' and 'Other' to reflect the way most people see them and to make them more easily understood.

G.7.4 The inspection schedule for NI 195 is broken down into 3 separate tranches per annum including April – July, August – November and December to March. Data for each period will be reported when available.

G.7.5 For comparison purposes results for BV199 from 2005/06 to 2007/08 are shown below and were taken from the Audit Commission website :-

NB – “*” next to a result indicates the data was qualified as a result of audit.

2007/08	BV199a	BV199b	BV199b	BV199d
Broxbourne	5.9	2	0	4
Dacorum	9.7	4	1	2
East Herts	9.8	1	0	3
Hertsmere	11.0	8	1	3
North Herts	6.5*	1*	0*	1
St Albans	9.0	2	2	4
Stevenage	6.0	1	0	3
Three Rivers	10.2	8	2	1
Watford	10.7	13	1	4
Welwyn	13.0	2	1	3
Average	9.7	2.2	0.6	2.3
Top quartile	6.0	0.0	0.0	1.0
Median	9.0	1.0	0.0	2.0
Bottom quartile	12.0	3.0	1.0	3.0

2006/07	BV199a	BV199b	BV199b	BV199d
Broxbourne	9.2*	5*	0*	1
Dacorum	12*	5*	2*	1
East Herts	4.6	2	0	4
Hertsmere	20.0	11	1	2
North Herts	9.8*	1*	0*	1
St Albans	14.0	0	0	1
Stevenage	7.0	0	0	2
Three Rivers	10.9	9	3	3
Watford	10.4	15	3	4
Welwyn	15.0	1	1	3
Average	11.1	2	1	2
Top quartile	6.0	0	0	1
Median	10.7	1	0	3
Bottom quartile	15.0	4	1	3

2005/06	BV199a	BV199b	BV199b	BV199d
Broxbourne	17.4	3	0	n / a
Dacorum	16.0	1	1	n / a
East Herts	9.8	2	1	n / a
Hertsmere	6.0	1	1	n / a
North Herts	8.4	1	0	n / a
St Albans	12.0	5	0	n / a
Stevenage	13.0	2	0	n / a
Three Rivers	15.7	14	5	n / a
Watford	13.6	17	4	n / a
Welwyn	11.0	3	4	n / a
Average	13.7	3	1	n / a
Top quartile	8.0	0	0	n / a
Median	12.0	1	0	n / a
Bottom quartile	19.0	4	1	n / a